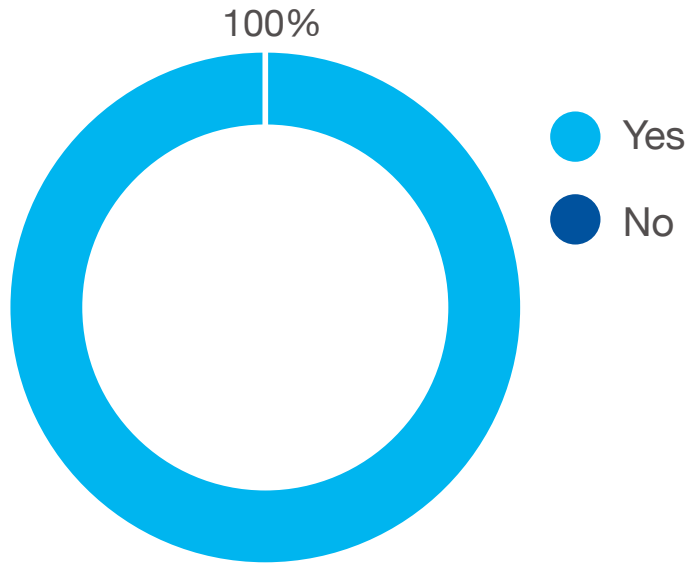
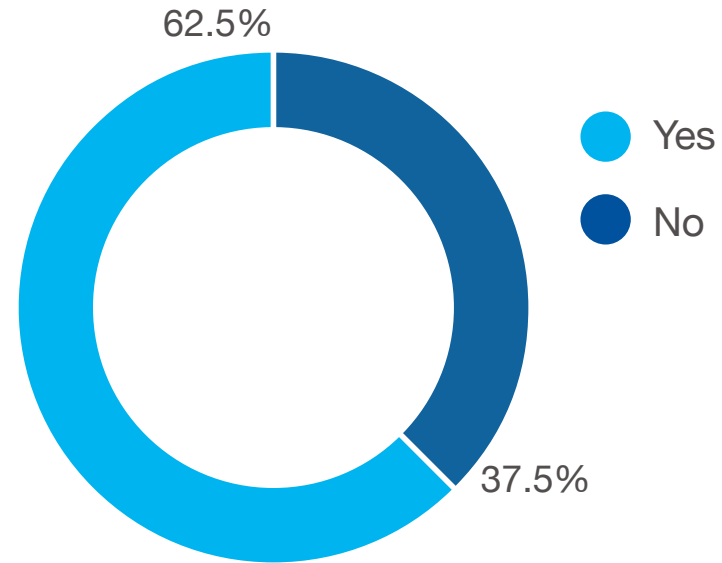


Survey Questions

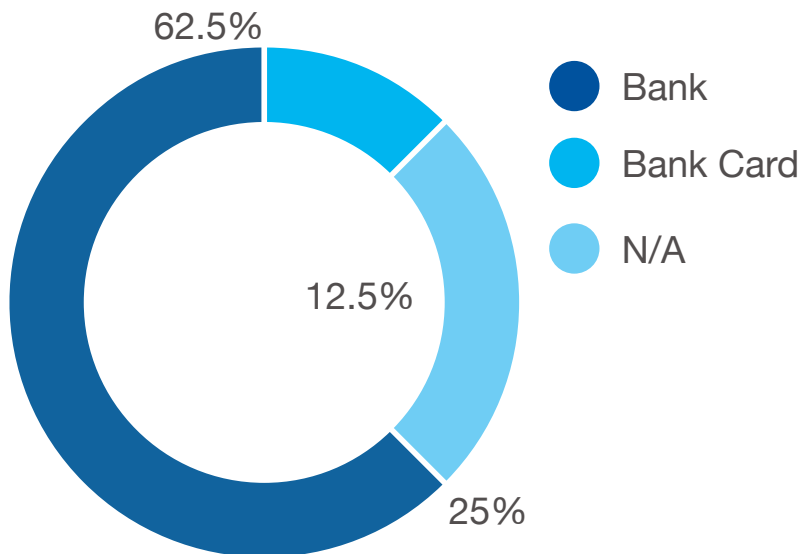
Are you a small business owner?



Have you ever applied for a business loan?



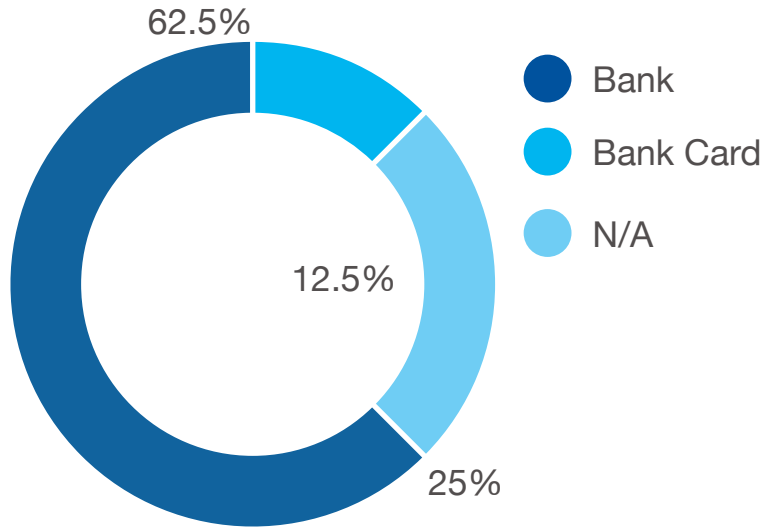
Where did you apply?



If yes, how would you describe the process?

- Difficult and painful. A lot of paperwork
- Mind numbingly laborious. Soul crushing
- Too long and cumbersome
- Not sure yet
- Awful
- Convolutated

Where did you apply?



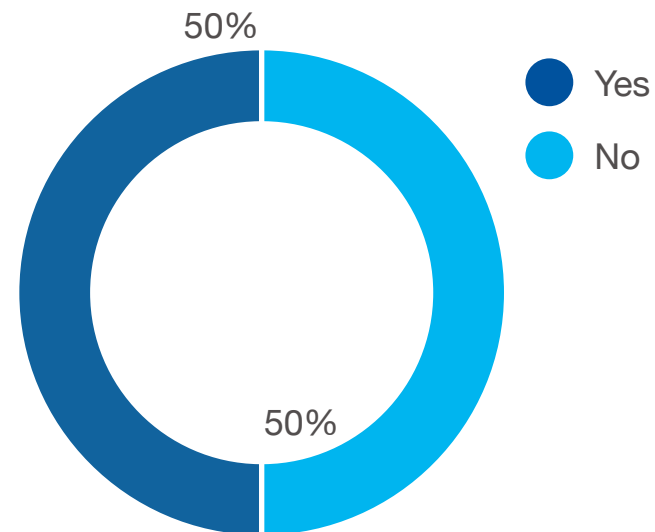
If yes, how would you describe the process?

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- Not sure yet
- Awful
- Convoluted

What was the most challenging part of the process?

- Getting the paperwork in the first place. The bank departments not communicating with each other. The bank online systems are faulty
- Bureaucracy
- Document research
- It's the government... pages of documents
- You can't get a loan unless you have a business and you have to have money to open a business! Was not successful
- Needing the collateral and enormity of paperwork

Would you consider using an phone app?



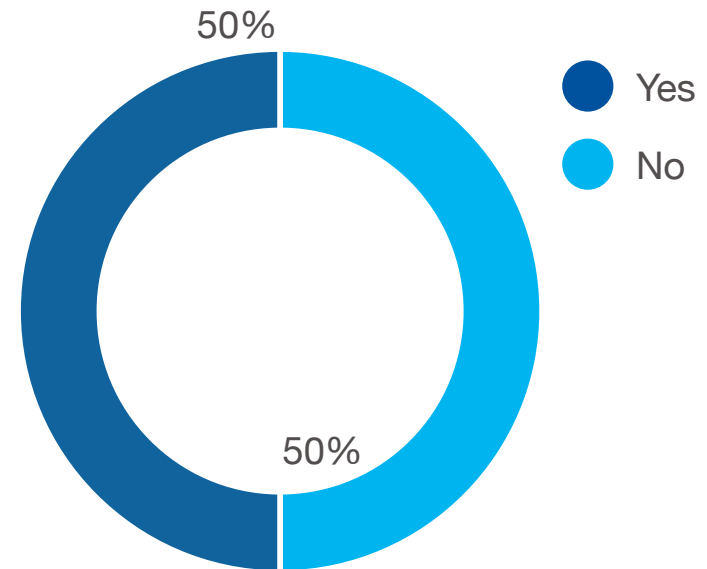
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If yes, what app would you use?

- Not sure what app I would use, but I think I would because keeping track of finances is so much easier over the phone, having access to it at all times.
- I wouldn't. I don't trust many apps with my financial information. It is very sensitive information and apps are vulnerable.
- No
- I don't know
- Kabbage

Would you consider using a phone app?



May we contact you for a followup interview?

